

Marie Curie Research into Practice Conference 2025 FAQs

In 2025, we will be hosting our online conference with a platform called iVent-PRO. Access to the conference platform allows you to watch as many or as few as the conference sessions you want in one place. You do not need to register for individual sessions, but you may wish to bookmark the sessions you are interested in attending for easy access.

| | |
|---|---|
| Registration & Account..... | 3 |
| How do I register for the conference? | 3 |
| I did not receive my email confirmation | 3 |
| How do I reset my password? | 3 |
| How do I update my profile details? | 3 |
| How do I update my platform preferences? | 4 |
| Navigating the Event | 4 |
| General Features: | 4 |
| How to I use the chat function on the event platform? | 4 |
| How do I use the event polls? | 4 |
| Presentations: | 5 |
| How do I add individual sessions to my external personal/work calendar? | 5 |
| How do I bookmark a session? | 5 |
| How do I attend presentations? | 5 |
| I can't hear a presentation | 5 |
| How do I turn on captions? | 6 |
| How to I use the chat function in a presentation? | 6 |
| How can I ask a question in the chat? | 6 |
| How can I ask a question with my video and mic turned on in a presentation? | 6 |
| Poster Booths: | 6 |
| What are booths? | 6 |
| How do I access a booth? | 7 |
| What is a featured booth? | 7 |
| After the event | 7 |
| How long will recordings be available after the event? | 7 |

Registration & Account

How do I register for the conference?

Head to the page below and click on the link to be taken to the conference registration page.

<https://mariecurie.ivent-pro.com/>

When first registering, you can log in with your email and temporary password, which will be sent over email. You will then be asked to create a new password. You can then login to the platform with the same link at any time, with your email address and new password.

You will also be sent a second email when registering, which confirms your registration and includes details of the event, such as dates and a calendar file.

I did not receive my email confirmation

Firstly, please check your junk folders and ensure you have put the right email address in. The email should come from Marie Curie [<noreply@ivent-pro.com>](mailto:noreply@ivent-pro.com).

In some cases, your institution may be restricting email delivery. If the problem persists, please contact iVent-PRO on support@ivent-hq.com.

How do I reset my password?

Visit [Reset your Password – iVent](#)

How do I update my profile details?

By clicking on your icon (or initials if you have not set an icon yet) you can edit your profile. To help with networking, you can add a biography, organisation and role, social and website links and more. For a visual run through, visit [Update Profile Details – iVent](#)

How do I update my platform preferences?

By clicking on your icon (or initials if you have not set an icon yet) you can edit your profile. This is also where you can set your preferences such as time format and light/dark mode.

I'm using a VPN/have a firewall. What do I need to do?

We advise users where possible to use a personal computer and Wi-Fi connection, especially if you work in public sector role. However, if this is not possible, follow these steps prior to the event to ensure they can access all the materials they require:

System requirements - [✕ iVent system requirements – iVent](#)

Whitelisting Process - [Navigating restrictive networks – iVent](#)

Navigating the Event

General Features:

How do I use the chat function on the event platform?

If you'd like to leave a comment on the platform landing page (i.e., not in a presentation), click the top right icon of shapes, labelled event activities, and select the chat (which may open automatically). Type your message and press send. You can reply to others' messages by selecting the message and clicking the "Reply Message" box. To delete a message, click the three-dot icon and select delete.

For a full guide, visit [Participating in Chat – iVent](#)

How do I use the event polls?

Navigate to the event activities tab by clicking the icon of shapes at the top right. Select your answer for the questions and click next to move on.

A note on privacy – The only people who can see who answered what are iVent-PRO and Marie Curie Conference Staff. Conference delegates will only see poll answers as percentages, with no names associated.

Presentations:

How do I add individual sessions to my external personal/work calendar?

In the registration confirmation email, you have the option to add the whole event to your calendar, but this is not for specific sessions.

Unfortunately, it is not possible to add single sessions to your own personal calendar. However, you can personalise your own schedule using the My Schedule feature (see below).

How do I bookmark a session?

Select the session of interest and click “Add to my schedule”. These will then sit in your calendar on the iVent-PRO platform.

How do I attend presentations?

Once you log in to the live event, you will be able to view a schedule of presentations across the days. On the right, there will be the option to join a session, with a button saying “Live” from 10 minutes before the session begins until it finishes. You will be asked to join by clicking “Get started”.

For a full guide, visit - [Attending Presentations – iVent](#)

I can't hear a presentation

Click the cog/settings icon at the top left of the presentation and click audio & video. Here you can ensure you have selected the right audio device as the output, i.e., your headphones or speakers. Check you have not muted your browser tab (if there is a mic symbol with a line through it, click it to unmute). If poor connection is an issue, you can also select “Low Quality” or “Bandwidth Saver” from here.

How do I turn on captions?

To view captions, click the “CC” button at the bottom of the screen. Click again to turn off.

How do I use the chat function in a presentation?

On the far-right hand side column, click the messages icon. This opens and allows you to access the presentation chat. All attendees *of this presentation* can view what you have typed, and messages will be moderated. The icon above, labelled event activities, shows a second chat option. This is the chat for the *event platform*, so **please ensure you are using the correct chat**.

How can I ask a question in the chat?

When there is time for questions at the end of the presentation, please use the chat function to ask.

How can I ask a question with my video and mic turned on in a presentation?

If enabled for a live presentation, at the bottom of the screen there will be a raise hand function. Once pressed, a hand icon appears next to your name. A speaker/moderator will then be able to give you permissions to turn your camera and mic on, with clickable icons appearing at the bottom left. These permissions will be turned off after your question is answered.

For a full guide, visit [Asking questions during a Live Q&A Session – iVent](#)

Poster Booths:

What are booths?

A booth is an area of the platform for abstract posters and specific resources. There is also the helpdesk booth, to ask for assistance if needed. This is where the many conference posters are held, with additional

information and resources on each in their corresponding booths. You can also ask questions on a poster booth, and a poster author will be notified and respond to your comment in due course.

How do I access a booth?

Underneath the home icon at the top left of the screen, there is a compass symbol called "Explore Event". Click this and select posters. This will open the list of posters for you to explore.

What is a featured booth?

Each day, a set of booths will be featured, which may vary each day. Featured booths are there to direct you to the most relevant booths for quick access, however we encourage you to explore all the booths.

After the Event

How long will recordings be available after the event?

Each presentation recording will sit in the same page you would access the live session from. The recordings will be available for 3 months after the event, at which point we will move them to our website.