

Speaker Activity Plan (Virtual Talks)

Brief description of activity:	This generic risk assessment covers the general activities of a Marie Curie Speaker volunteers as they deliver virtual talks out in the community.			
	If you are delivering an in person talk please use the Speaker Talk Activity Plan.			
	A Marie Curie Speaker delivers the talk at home using their own computers, laptops, and smart devises.			
	The role aims to raise awareness of Marie Curie, inspire others to support Marie Curie and raise vital funds for Marie Curie.			
	This risk assessment covers their general activities only, including personal safety and presenting talks.			
	NOTE: where you are unable to open a link let your community fundraiser know, so we can send copies to you and fix the documents.			
Assessment carried out by:	Claire Guise – Head of Health and Safety Kerri Wheeler - Fundraising Volunteering Project Manager	Date:	13 th April 2022	

Important: Let us know when there has been an incident.
Incident definition: "An event or circumstance that could have or did lead to unintended or unexpected harm, loss, damage to any individual/s involved or damage or loss of Marie Curie property"
• For example, theft of a collection tin or becoming injured while volunteering.
If you have an incident or become aware of one within normal hours, contact your Community Fundraiser.
If out of hours you should call the Community Fundraising Incident Team on 0800 3047112.
A member of the team will be able to support you and give you guidance.

Safety Plan

Hazard	Recommended Controls	
Personal Safety	Ensure the space you are planning on holding your talk is suitable. This includes being aware of your personal space and photographs behind you which you may not wish to be seen on screen. Always have a charged mobile telephone or landline on hand in case of emergency. Let your partner/family know you are giving a virtual talk. Get someone else to hold the phone/camera while you are doing your activity or use a phone/camera stand. Only do online talks if you feel comfortable and safe to do so.	
Personal computer or devise safety	 Ensure you have ran all your personal security and anti-virus updates on your personal computer Do not have any personal screens or data open in the background. Only open links and files from people you know and expecting to receive them from. Ensure your computer/laptop is set up to ensure your comfort and reduce risk of injury, by taking the following steps Using a chair which you can adjust and supports your back. Rest your feet on the floor Place your screen at eye level. Have the keyboard straight in front of you. Keep your mouse close. Avoid screen reflection. Room is well lit Volume on your laptop and headset are not too load 	
Social Media/Video Call software Safety	 Confirm with your host in advance which a social media platform they are using. Agree who will be sending you the event link and password from the host organisation. Do not share with anyone else. Ensure you have set your personal security settings to ensure you do not accidently share your personal information. Do not share yours or others personal information on social media e.g. your home address. Only share images or videos you are happy to be shared on a public platform. Be aware that there is an increase amount of spam and phishing emails, social media posts and text messages. Do not open messages, emails, or links if source is unknown and do not share/forward on. If possible, practice your talk with a friend or your community fundraiser so you are familiar with the technology. 	

Hazard	Recommended Controls	
Audience participation	 Agree with your host in advance is there is an opportunity for audience participation and how they will be able to facilitate that. Talks are arranging for a specific audience which the host will be familiar with. Do set out the "House Rules" at the start, including (Note your host might take the lead on this, therefore do ensure you have agreed this before your talk) When can they ask questions? That this talk will cover a difficult topic for some people Be respectful everyone on the call Talk them through how they can engage e.g., use the like button, use the chat box, cameras & mute on or off. Confirm your host will have someone monitoring messages, not only to respond approbatory but to be able to remove participants if required. Share the JustGiving link during the event. 	
Children, Pets and Animals	If you have Children and/or pets, ensure they are kept away from the area which you are hosting tour virtual talk.	
Cash Handling	 Set up JustGiving accounts to for your supporters to make donations safely and securely. Request a page from your community fundraiser This can be done through the Fundraising Group Campaign Page, follow guidance <u>here</u> Provide the Marie Curie account details for a BACS transfer, this can be provided by your community fundraiser There should be no cash prizes being given out. Do not give out personal bank account details 	
Electrical Equipment	 When using your own or your hosts equipment please do the following Keep liquids away from the electrical equipment. If you see any exposed wires or other damage to the equipment do not use the equipment and request that the host has your concerns investigated. Do not overload extension cables, Manage all cables to avoid trip hazards. 	
Welfare	 If you are feeling unwell, let your host know. Bring your own drink. Sit down in a quiet area and have a drink of water. If the feeling continues let your host know that you will not be able to present your talk and leave the virtual meeting. If needed call a family member/friend to come and collect, you. If more serious, dial 999 Let your community fundraiser know as soon as you can. 	